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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I chose sonic for my home phone and dsl because they are the best. i cant say enough good things about them. at work however, the boss swears by att. But its my job to call them every time theres any problems. i spend on average 2 to 4 hours per month waiting on hold trying to resolve one thing or another with varying degrees of success. if it were up to me i would have fired att long ago and switched to ANY other provider. the monopoly has made billions by overcharging the consumers and without fair competition the situation will get worse and worse with massive price hikes and poor customer service.

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